

## Feedback



Plowing snow from Winthrop's streets is a complicated and formidable task. The hours can be extraordinarily long and in Winthrop, unlike most communities, all snow and ice control functions are performed by Town employees. We realize that in an operation of this nature there are bound to be complaints and requests for additional service.

All complaints are tracked by DPW. Calls for service should be avoided early in the storm since it may take several hours for plows to make their way to the street. Keeping this in mind, if you feel a request for service is warranted, please call the DPW at 846-1341. Calls to other Town departments will not result in quicker service.

Remember driving in winter snowstorms should be avoided whenever possible. In every winter storm, there are times when road conditions are hazardous despite everyone's best efforts. Our work to restore safe road conditions is completed more quickly and efficiently when roads are free of traffic and illegally parked vehicles.

## SNOW PLOWING OPERATIONS

The following is a general description of Winthrop's Snow Fighting Plan.

### STEP ONE

When snowfall begins, the DPW responds by salting main roads.

### STEP TWO

Plowing begins when there is an accumulation of approximately three inches of snow. Town employees operating Town equipment do all plowing. No outside contractors are used to plow Town streets. The Department's policy is to plow the full width of the street, curb to curb, during each storm.

### STEP THREE

Once snowfall has stopped, salt trucks begin post-storm salting. Main streets are salted to achieve bare pavement and residential streets are salted if slippery conditions exist. Plows also widen streets not plowed from curb to curb. Town parking lots are also cleared.

### Important Telephone Numbers

|                        |              |
|------------------------|--------------|
| Police/Fire Emergency  | 911          |
| Towed Vehicles         | 846-1212     |
| Parking Clerk          | 539-1100     |
| Snow Plowing/Snow      |              |
| Emergency Inquiries    | 846-1341     |
| Massachusetts Electric | 800-542-2031 |
| Keyspan                | 469-2300     |
| Keyspan/Gas Leaks      | 800-233-5325 |
| Verizon                | 800-870-9999 |

## A RESIDENT'S GUIDE TO WINTER SNOW OPERATIONS IN WINTHROP



**Winthrop Department  
of Public Works  
100 Kennedy Drive**



**Phone: 617 846 1341**

# Winter Snow Operation in Winthrop

When snow falls, it is imperative that we clear the streets and sidewalks as quickly and efficiently as possible to ensure transportation safety as well as to restore our already limited curbside parking. Plowing and snow removal will always be impacted by such unavoidable impediments as equipment failures and breakdowns, equipment maintenance and refueling, necessary crew breaks, vehicles disabled in deep snow, and the unpredictable severity of New England's winter storms.

## WINTER PARKING REGULATIONS

Effective each year from December 15<sup>th</sup> to April 1<sup>st</sup>, winter parking regulations are in effect. These regulations state that upon announcement of the U.S. Weather Bureau or forecast in the newspaper, on radio or television of an EXPECTED OR IMPENDING snow storm, all motor vehicles must be removed from Town streets. Motor vehicles not removed will be subject to fines and/or towing. The vehicle owner is responsible for fines and tow charges including tickets lost or damaged by the weather condition.

Parking is prohibited on all streets with the following exceptions.

|                 |  |
|-----------------|--|
| BROOKFIELD ROAD | EVEN SIDE  |
| SEAVIEW AVENUE  | EVEN SIDE  |
| WALDEN STREET   | INGLESIDE PARK SIDE                                |
| VETERANS ROAD   | GOLF COURSE SIDE                                   |
| MORTON STREET   | MARSH SIDE   |
| WINTHROP STREET | ODD SIDE FROM<br>MAGEE'S CORNER TO<br>BANKS STREET |
| BOWDOIN STREET  | ODD SIDE FROM<br>BUCHANAN TO BATES                 |
| SIREN STREET    | ODD SIDE   |

Vehicles must be removed from these streets immediately upon cessation of snow during daylight hours, or in the case of a storm occurring at night, by 8:00 a.m. the next morning.

**As is stated in the regulations, the Town may impose parking restrictions in advance of the storm. It should also be noted that parking restrictions generally stay in effect after snowfall has ceased. This allows the DPW to widen streets narrowed by snow during the storm.**

Information on Snow Emergencies is carried on WCAT channels 3 and 16.

Town By-Laws also prohibits anyone from obstructing a public street or sidewalk without a permit. Therefore, any chairs, barrels, traffic cones or other objects placed in the public way to "reserve" parking spaces will be removed and disposed of immediately.

## DRIVEWAYS

While plow drivers try to minimize the amount of snow that gets plowed into driveways, clearing driveway openings is the responsibility of the owner. Plows cannot be lifted as we pass by driveways.

Residents should realize that snow may be plowed into driveways several times during snow plowing operations. You may wish to clear your driveway several times during the storm or wait until plowing activities have concluded. Shoveling snow into the street is prohibited by town by-laws.

## SIDEWALKS

Snow and ice makes walking difficult for school children, mail carriers and elders. Clear openings at corners and crosswalks so pedestrians can cross safely. Property owners or tenants are required by Town By-law to remove snow and ice from abutting sidewalks within 6 daylight hours.

### **FYI:**

**DUE TO EXTREME COLD WEATHER, THE WATER DEPT. WOULD LIKE TO INFORM RESIDENTS THAT PIPE FREEZES ARE PREVELENT. TO AVOID FROZEN PIPES, WE SUGGEST THAT YOU RUN YOUR WATER AT A TRICKLE SO THAT FREEZING CANNOT OCCUR.**